

# Clever Nelly's Tenth-Year Awards Special: a celebration of Nelly and our customer stories

Join us for an exclusive event recognising Nelly's diverse range of use cases across our loyal herd of customers and exploring the role of AI in learning and the wider business. With multiple speakers, an exclusive customer awards presentation, and networking opportunities over refreshments, it's an occasion not to be missed.

## EVENT AGENDA:

**12.30 - 13.00: ARRIVAL AND REFRESHMENTS / LUNCH**

**13.00 - 13.30: OPENING ADDRESS**

Co-founders, Adrian Harvey and Dan Gray, reflect on Elephants Don't Forget over the last 10 years.



**13.30 - 14.30: DEVELOPING COMPETENCE IN THE BRAIN**

Patricia Riddell, Professor of Applied Neuroscience and Consultant Neuroscientist, discusses how competence is developed in the brain and how this relates both to knowledge of what an employee should do, and how they behave, in the workplace.

**14.30 - 15.00: BREAK WITH REFRESHMENTS AND NETWORKING OPPORTUNITY**



**15.00 - 15.45: ROOM ONE: NELLY & CHAT GPT - A STORY ABOUT USING DATA TO GENERATE IMPACT\***

Andy Wade, Support Engineering Manager at Microsoft, shares how to use the art of storytelling for impact and how Chat GPT helps them to generate compelling Clever Nelly questions.



**15.00 - 15.45: ROOM TWO: SPECIALIST PANEL: CONSUMER DUTY AND THE CONTINUAL ASSESSMENT MODEL\***

Frank Brown, Partner at GRR Consulting, in a panel session hosted by Philip Allen, Regulatory Compliance Learning Consultant, exploring how regulated firms are using Clever Nelly to improve customer outcomes under Consumer Duty and other regulation.


**15.45 - 16.00: BREAK WITH REFRESHMENTS**


**16.00 - 17.15: NTYAs - NELLY'S TENTH-YEAR AWARDS CEREMONY**


We will be presenting awards to customers who have achieved truly outstanding and award-worthy outcomes from their Clever Nelly deployments and we are looking for award submissions. **Entry submissions are due by 5th October. Please speak with your Account Director before entering.**

**17.15 - LATE: NETWORKING DRINKS AND NIBBLES AT THE BLUE BOAR PUB**

**EVENT DETAILS:**

  
[Conrad London St. James, SW1H 0BH](#)

  
Thursday 9 November 2023

  
From 12.30 pm

**\*Please Note:** please inform us of your preferred session to attend on the day, keeping in mind that space is limited.

