Elephants Don't Forget

Financially **guaranteed** learning outcomes

Typical use applications include:
→ Knowledge retention
→ Speed-to-competency
→ Employee wellbeing
→ Onboarding
→ Training needs analysis
→ Evidence L&D effectiveness

100%
Improvement in employee knowledge retention

30%
Improvement in speed-to-competency

9/10
Employees prefer continual assessment

Age Partnership
The UK's No.1 Equity Release Advisor*

Clever Nelly shines a light on where the potential gaps are in our training. So, it's highlighting gaps in the material, but also highlighting to our people some of their own application of the knowledge and allowing them to take control.

Matt Stirland Director of Later Life Lending at Age Partnership

Best-in-class evidence of employee compliance

Typical use applications include:
→ Embed Consumer Duty
→ Vulnerable Customers
→ Financial Crime, AML & ABC
→ Cultural change
→ KYC & Customer Due Diligence
→ Sustainable behavioural change

65%
Improvement in employee regulatory competence

50%
Reduction in annual fresher training

4hrs
High-quality 'free' CPD per employee

BNP PARIBAS

Nelly guarantees that all our people have learned what they've been trained. From a compliance perspective, I would find it very difficult to evidence where our knowledge and competency was without it.

Claire Moore COO at BNP Paribas Personal Finance

Learning & Development

Compliance

Operations & Customer Service

Risk & Internal Audit

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moneybarn
Vehicle Finance

It's a solution that helps our colleagues optimise their in-role performance, whilst giving us additional insight in terms of employee compliance and competence, and improvements to operational metrics.

Dan Thompson Strategy and Transformation Director at Moneybarn

Optimise efficiency, service & performance

Typical use applications include:
→ Service improvement
→ Reduce cost-to-serve
→ QA performance
→ Error reduction
→ Speed-to-competency
→ Sales enablement

4.5%
Decrease in Average Handling Time

38%
Decrease in Average Hold Time

30%
Decrease in Average Wrap Time

Allianz

Elephants Don't Forget answered our challenge. How do we stay compliant whilst demonstrating continuity for our people in how they are supported. The AI is playing a crucial role in driving both these fronts globally across customer facing divisions and our support functions. **Allianz**

Granular & dynamic **risk reporting**

Typical use applications include:
→ Risk identification
→ Risk reduction
→ Breach reduction
→ TLoD Assurance
→ Key risk indicators
→ Governance

100%
Alignment to your unique risk profile

20%
Reduction in reportable complaints

30%
Reduction in employee errors